

| Schedule A | Service | CURRENT SERVICE REPRESENTATIVE | | | | APPROVED REPORTS BY CURRENT TSA LEAD | | | | ATTACHMENTS | | | | | | |
|--|--|--------------------------------|---|--------------|--|--------------------------------------|--------------------------------|--------------|---------------------------|-------------|---|---|---|-----------|------------|------------|
| | | Mo/Yr Change | Liberty Utilities | Mo/Yr Change | National Grid | Mo/Yr Change | Approved By TSA Lead - Liberty | Mo/Yr Change | Approved By TSA Lead - NG | A | B | C | D | E | F | G |
| Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement | | | | | | | | | | | | | | | | |
| | A General Protocol Correspondence, Invoices, Notices and other Communication | | | | | | | | | | | | | | | |
| | B Human Resources | | | | | | | | | | | | | | | |
| HR-1 | Payroll Services | 7/12 | Mark Smith | | Laurie Hare | | Mark Smith | | Karyle Hills | | | | | | 10/18/2012 | 11/18/2012 |
| HR-2 | Employee Benefits | | Mark Smith | | Lori Santoro | | Mark Smith | | Lori Santoro | | | | | | 10/18/2012 | 11/18/2012 |
| HR-3 | Pension Administration | | Mark Smith | | Lori Santoro | | Mark Smith | | Karyle Hills | | | | | 4/11/2013 | 05/01/2013 | |
| HR-4 | Labor Relations Support | | Mark Smith | | Thomas Ryan | | Mark Smith | | Brian Varga | | | | | | 10/18/2012 | 11/18/2012 |
| HR-5 | Staffing Support | | Mark Smith | | Maryjane Baer | | Mark Smith | | Brian Varga | | | | | | 10/18/2012 | 11/18/2012 |
| | C Financial Services | | | | | | | | | | | | | | | |
| Fin-1 | Financial Reporting | | Linda Doering | | Ron Boches | | Linda Doering | | Ron Boches | | | | | | | |
| Fin-2 | Accounting Consulting | | Linda Doering | | Mike Wald | | Linda Doering | | Ron Boches | | | | | | | |
| Fin-3 | Financial Training Service | | Linda Doering | | Mike Wald | | Linda Doering | | Ron Boches | | | | | | | |
| Fin-4 | Accounts Payable Processes | | Linda Doering | | John Napolitano | | Linda Doering | | Ron Boches | | | | | 1/29/2013 | 2/28/2013 | |
| Fin-5 | Accounts Payable Consulting | | Linda Doering | | John Napolitano | | Linda Doering | | Ron Boches | | | | | | | |
| Fin-6 | Cash Management | | Linda Doering | | Chris DiGilio | | Linda Doering | | Ron Boches | | | | | | | |
| Fin-7 | Tax Consulting Services | | Susan Wan | | Arthur Kiperberg | | Linda Doering | | Ron Boches | | | | | | | |
| Fin-8 | Property Tax Services | | Linda Doering | | Paula Leaverton | | Linda Doering | | Ron Boches | | | | | | | |
| Fin-9 | Claims Handling/Investigation | | Paul Kinch | | Joseph Weber | | Linda Doering | | Ron Boches | | | | | | | |
| | D Operations | | | | | | | | | | | | | | | |
| Gas Ops-1 | Network Strategy Support and Planned Major Maintenance | | Chris Brouillard | | Tom Bennett | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | 3/27/2013 | 4/27/2013 |
| Gas Ops-2 | Operations Regulatory Support | | Tim Deppmeyer | | Susan Fleck | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | 10/26/2012 | 11/25/2012 |
| Gas Ops-3 | Emergency Maintenance Engineering & Technical Services | | Chris Brouillard | | John Flint | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-4 | Gas Field Crew Dispatching and Scheduling | | Norm Gallagher | | Gary Bennett | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-5 | Mandated Programs, including Leak Survey Support | | Richard MacDonald | | Joseph Basic | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | 5/13/2013 | |
| Gas Ops-6 | Maps & Records | | Chris Brouillard | | Joseph Basic | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-7 | LNG Compliance and Training | | Norm Gallagher | | Frank Su | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-8 | Gas Engineering and Design | | Chris Brouillard | | Tim Small | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | 3/27/2013 | 4/27/2013 |
| Gas Ops-9 | Quality Assurance/Analysis & Process Improvement | | Tim Deppmeyer | | Don Cordone | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | 4/2/2013 | 5/2/2013 |
| Gas Ops-10 | Gas Support Services/Workload Planning | | Rich MacDonald | | Joseph Basic / Mike Bruno | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-11 | Gas Meter Operations/Meter Shop | | Bryan McCallum / Rich MacDonald | | Ron Johnson | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-12 | Customer Meter Support | | Rich MacDonald | | Robert Preshong | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-13 | Gas Reliability Planning | | Chris Brouillard | | John Stavarakas | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-14 | System Integrity, Asset Replacement, & Corrosion Control | | Chris Brouillard | | Tim Small | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-15 | Codes and Standards | | Tim Deppmeyer | | Robert Wilson | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | 10/26/2012 | 11/25/2012 |
| Gas Ops-16 | Ops Misc | | Mike Knott | | Pat Burns | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | | |
| Gas Ops-17 | Mutual Assistance - Gas Emergencies | | Tim Deppmeyer | | John Flint | | Rich MacDonald | 7/12 | Daniel McNamara | | | | | | 1/16/2013 | 2/16/2013 |
| | D.3 Gas Control & Procurement | | | | | | | | | | | | | | | |
| Gas Supply-1 | Gas Control | | Norm Gallagher | | Tom Amerige | | Chico DaFonte | | Tom Amerige | | | | | | | |
| Gas Supply-2 | Gas Procurement Services - General | | Chico DaFonte | | Liz Arangio | | Chico DaFonte | | Liz Arangio | | | | | | | |
| Gas Supply-3 | Energy Transactions | | Chico DaFonte | | Liz Arangio | | Chico DaFonte | | Liz Arangio | | | | | | | |
| Gas Supply-4 | Gas Load Forecasting | | Chico DaFonte | | Liz Arangio | | Chico DaFonte | | Liz Arangio | | | | | | | |
| Gas Supply-5 | Gas Procurement Consulting | | Chico DaFonte | | Liz Arangio | | Chico DaFonte | | Liz Arangio | | | | | | | |
| Gas Supply-6 | Gas Procurement Miscellaneous | | Chico DaFonte | | Liz Arangio | | Chico DaFonte | | Liz Arangio | | | | | | | |
| | Energy Solutions Delivery & Efficiency | | | | | | | | | | | | | | | |
| ESD&E-1 | Energy Efficiency Programs | | Eric Stanley | | Carol White | | William Sherry | | Carol White | | | | | | | |
| ESD&E-2 | Sales/Support for Commercial, Industrial and Municipal Customers | | William Sherry | | Sean Morgan | | William Sherry | | Sean Morgan | | | | | | | |
| | Project Management | | | | | | | | | | | | | | | |
| Project Mgt-1 | Project Management Services | | Rich MacDonald / Chris Brouillard | | Daniel Glenning | | Rich MacDonald | | David Way | | | | | | 11/9/2012 | 12/9/2012 |
| Project Mgt-2 | Cost Management Access | | Linda Doering | | Patrick Pensabene | | Rich MacDonald | | David Way | | | | | | | |
| | D.6 Health, Safety & Environment (HS&E) | | | | | | | | | | | | | | | |
| HS&E-1 | HS&E Regulatory Monitoring, Reporting, Compliance, and Training | | Gaetan Mercier / Michael Knott | | Timothy Woycik / Brian Varga / Stephanie Shepard | | Michael Knott | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-2 | Health and Safety Field Support | | Gaetan Mercier / Michael Knott | | Timothy Woycik | | Michael Knott | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-3 | Technical Training | | Gaetan Mercier / Michael Knott / Mark Smith | | Brian Varga | | Michael Knott | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-4 | Environmental Compliance | | Gaetan Mercier / Michael Knott | | Peter Harley | | Michael Knott | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-5 | Site Investigation and Remediation | | Gaetan Mercier / Michael Knott | | Michele Leone | | | | | | | | | | | |
| HS&E-6 | Environmental Field Support | | Gaetan Mercier / Michael Knott | | Peter Harley | | Michael Knott | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |

| Schedule A | Service | CURRENT SERVICE REPRESENTATIVE | | | | APPROVED REPORTS BY CURRENT TSA LEAD | | | | ATTACHMENTS | | | | | | |
|--|---|--|-------------------|---|---------------|--------------------------------------|--------------------------------|---------------------------|---------------------------|--|---|--|---|---|---|---|
| | | Liberty Utilities | | National Grid | | Approved By TSA Lead - Liberty | | Approved By TSA Lead - NG | | A | B | C | D | E | F | G |
| | | Mo/Yr Change | Liberty Utilities | Mo/Yr Change | National Grid | Mo/Yr Change | Approved By TSA Lead - Liberty | Mo/Yr Change | Approved By TSA Lead - NG | Monthly statements (Most Recent)(per Settlement V.C.2.a.(i)) | TSA Scope Changes (per Settlement V.C.2.a.(ii)) | Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)) | Meeting minutes (per Settlement V.C.2.a.(iv)) | Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7) | Transition Service Notice (per Settlement V.C.2.a.(ii)) | Disposition of Transition Service Notice - Confirmation of Termination Date (per Settlement V.C.2.a.(ii)) |
| Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement | | | | | | | | | | | | | | | | |
| HS&E-7 | Spill Control/Response | Gaetan Mercier / Michael Knott | | Peter Harley | | Michael Knott | | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-8 | Environmental Regulatory Support & Consultation | Gaetan Mercier / Michael Knott | | Peter Harley | | Michael Knott | | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-9 | Licenses, Permits and Orders | Gaetan Mercier / Michael Knott | | Peter Harley | | Michael Knott | | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| Security | | | | | | | | | | | | | | | | |
| Security-1 | Site Security Services | Gaetan Mercier / Michael Knott | 8/12 | Anthony Itrich | | Michael Knott | | 8/12 | Anthony Itrich | | | | | | | |
| Security-2 | Security Consulting | Gaetan Mercier / Michael Knott | 8/12 | Anthony Itrich | | Michael Knott | | 8/12 | Anthony Itrich | | | | | | | |
| Supply Chain and Inventory Management | | | | | | | | | | | | | | | | |
| Supply-1 | Supply Chain Management | Rich Foley | | Jim Swalec | | Rich Foley | | | Jim Swalec | | | | | | 11/30/2012 | 12/31/2012 |
| Supply-2 | Materials Management System Support | Rich Foley | | Craig Dikeman | | Rich Foley | | | Craig Dikeman | | | | | | | |
| Supply-3 | Supplier Contracts | Rich Foley | | Jim Swalec | | Rich Foley | | | Jim Swalec | | | | | | 11/30/2012 | 12/31/2012 |
| Supply-4 | Access to Seller Warehouses | Rich Foley | | Craig Dikeman | | Rich Foley | | | Craig Dikeman | | | | | | 11/30/2012 | 12/31/2012 |
| Supply-5 | Fleet Services | Steve McCrodon | | Bill Hilbrunner | | Steve McCrodon | | | Bill Hilbrunner | | | | | | | |
| E Customer Services Support | | | | | | | | | | | | | | | | |
| Customer Svc-1 | Call Center Operations | Nicole Harris | | Nancy Cianfone | | 8/12 Bill Sherry | | | Nancy Cianfone | | | | | | | |
| Customer Svc-2 | Meter Reading, Billing and Payment Processing | Nicole Harris / Daniel Mahoney (Meter Data Services) | | Nancy Cianfone / Christopher Gibb (Meter Data Services) | | 8/12 Bill Sherry | | | Nancy Cianfone | | | | | | | |
| Customer Svc-3 | Collections Process Support | Nicole Harris | | Larry Frye | | 8/12 Bill Sherry | | | Nancy Cianfone | | | | | | | |
| Customer Svc-4 | New Business Administration | Bill Sherry | | Brian Schuster / Joe Basic | | Bill Sherry | | | Brian Schuster | | | | | | | |
| Customer Svc-5 | Revenue Protection/Diversion & Investigation | Nicole Harris | | Jeff Martin | | 8/12 Bill Sherry | | | Nancy Cianfone | | | | | | | |
| Customer Svc-6 | Customer Data Migration | 8/12 David Carleton/Nicole Harris | | Nancy Ciafone | | 8/12 Bill Sherry | | | Nancy Cianfone | | | | | | | |
| F Regulatory Support | | | | | | | | | | | | | | | | |
| Reg-1 | Regulatory Support - General | ChristiAne Mason | | Michael Laflamme | | ChristiAne Mason | | | Michael Laflamme | | | | | | | |
| Reg-2 | Regulatory Reporting | Robert Campbell | | Ann Leary | | ChristiAne Mason | | | Michael Laflamme | | | | | | | |
| G Records Management | | | | | | | | | | | | | | | | |
| Records-1 | Identification of Books and Records | 7/12 Sarah Knowlton | | Sharareh Goldsmith | | 7/12 Sarah Knowlton | | | Sharareh Goldsmith | | | | | | | |
| Records-2 | Separation and Transfer of Books and Records | 7/12 Sarah Knowlton | | Sharareh Goldsmith | | 7/12 Sarah Knowlton | | | Sharareh Goldsmith | | | | | | | |
| H IT Transition Services | | | | | | | | | | | | | | | | |
| IT-1 | Business Application Services | David Carleton | | Donald Stahlin | | David Carleton | | | Madalyn Hanley | | | | | | | |
| IT-2 | Collaboration Services (E-Mail) | David Carleton | | Paul Circolone / Andy Gould | | David Carleton | | | Madalyn Hanley | | | | | | | |
| IT-3 | Data Centers | David Carleton | | Paul Circolone / Andy Gould | | David Carleton | | | Madalyn Hanley | | | | | | | |
| IT-4 | Client Services | David Carleton | | Duane Bloomfield / Harold Pinski | | David Carleton | | | Madalyn Hanley | | | | | | | |
| IT-5 | Contracts and Licenses | David Carleton | | Robert Lorkiewicz | | David Carleton | | | Madalyn Hanley | | | | | | | |
| IT-6 | Infrastructure Services | David Carleton | | Paul Circolone / Earl Briggs | | David Carleton | | | Madalyn Hanley | | | | | | | |
| IT-7 | Networking Support | David Carleton | | Ed Brodsky / Alex Scherer | | David Carleton | | | Madalyn Hanley | | | | | | | |
| IT-8 | IS Energy Management Systems (EMS) | David Carleton | | Bill Mays | | David Carleton | | | Madalyn Hanley | | | | | | | |
| IT-9 | Security Services | David Carleton | | Mike Andreozzi | | David Carleton | | | Madalyn Hanley | | | | | | | |

7000 Transition Services Joint Monthly Status Report
Granite State Electric Company
Month of April 2013

| | | CURRENT SERVICE REPRESENTATIVE | | | | APPROVED REPORTS BY CURRENT TSA LEAD | | | | ATTACHMENTS | | | | | | |
|--|--|--------------------------------|---|--|--|--------------------------------------|--|---------------------------|--|--|---|--|---|---|--|--|
| | | Mo/Yr Change | | Mo/Yr Change | | Mo/Yr Change | | Mo/Yr Change | | A | B | C | D | E | F | G |
| | | Liberty Utilities | | National Grid | | Approved By TSA Lead - Liberty | | Approved By TSA Lead - NG | | Monthly statements (Most Recent)(per Settlement V.C.2.a.(i)) | TSA Scope Changes (per Settlement V.C.2.a.(ii)) | Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)) | Meeting minutes (per Settlement V.C.2.a.(iv)) | Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7) | Transition Service Notice - Date (per Settlement V.C.2.a.(ii)) | Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii)) |
| Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement | | | | | | | | | | | | | | | | |
| Schedule A | Service | | | | | | | | | | | | | | | |
| | A General Protocol | | | | | | | | | | | | | | | |
| | Correspondence, Invoices, Notices and other Communication | | | | | | | | | | | | | | | |
| | B Human Resources | | | | | | | | | | | | | | | |
| | Payroll Services | 7/12 | Mark Smith | Laurie Hare | | | | | | | | | | | | |
| HR-1 | Employee Benefits | | Mark Smith | Lori Santoro | | | | | | | | | | | 10/18/2012 | 11/18/2012 |
| HR-2 | Pension Administration | | Mark Smith | Lori Santoro | | | | | | | | | | | 4/11/2013 | 5/1/2013 |
| HR-3 | Labor Relations Support | | Mark Smith | Thomas Ryan | | | | | | | | | | | 10/18/2012 | 11/18/2012 |
| HR-4 | Staffing Support | | Mark Smith | Marjane Baer | | | | | | | | | | | 10/18/2012 | 11/18/2012 |
| | C Financial Services | | | | | | | | | | | | | | | |
| Fin-1 | Financial Reporting | | Linda Doering | Ron Boches | | | | | | | | | | | | |
| Fin-2 | Accounting Consulting | | Linda Doering | Mike Wald | | | | | | | | | | | | |
| Fin-3 | Financial Training Service | | Linda Doering | Mike Wald | | | | | | | | | | | 1/29/2013 | 2/28/2013 |
| Fin-4 | Accounts Payable Processes | | Linda Doering | John Napolitano | | | | | | | | | | | | |
| Fin-5 | Accounts Payable Consulting | | Linda Doering | John Napolitano | | | | | | | | | | | 1/29/2013 | 2/28/2013 |
| Fin-6 | Cash Management | | Linda Doering | Chris DiGilio | | | | | | | | | | | | |
| Fin-7 | Tax Consulting Services | | Susan Wan | Arthur Kiperberg | | | | | | | | | | | | |
| Fin-8 | Property Tax Services | | Linda Doering | Paula Leaverton | | | | | | | | | | | | |
| Fin-9 | Claims Handling/Investigation | | Paul Kinch | Joseph Weber | | | | | | | | | | | | |
| | D Operations | | | | | | | | | | | | | | | |
| Elec Ops-1 | Planned Major Maintenance & Capital Construction | | Chris Brouillard | Mark Phillips | | | | | | | | | | | | |
| Elec Ops-2 | Emergency Maintenance Engineering and Technical Services | | Chris Brouillard | Marie Jordan | | | | | | 7/12 | | | | | | |
| Elec Ops-3 | Field Crew Dispatching and Scheduling | | Norm Gallagher | Gary Bennett | | | | | | 7/12 | | | | | | |
| Elec Ops-4 | Electric Engineering and Design | | Chris Brouillard | Bob Brawley | | | | | | 7/12 | | | | | | |
| Elec Ops-5 | Resource and Workload Planning | | Chris Brouillard | Jim Patterson | | | | | | 7/12 | | | | | | |
| Elec Ops-6 | Electric Feeder, Sub-Transmission and Substation Asset Planning | | Chris Brouillard | Rob Sheridan | | | | | | 7/12 | | | | | | |
| Elec Ops-7 | Substation Maintenance Programs/Substation Engineering | | Chris Brouillard | John Gavin | | | | | | 7/12 | | | | | | |
| Elec Ops-8 | Vegetation Management | | Kurt Demmer | Anne Marie Moran / Craig Allen | | | | | | 7/12 | | | | | 12/13/2012 | 1/14/2013 |
| Elec Ops-9 | Customer Meter Support | | Kurt Demmer | Christopher Gibb / Robert Freshong | | | | | | 7/12 | | | | | 2/4/2013 | 3/4/2013 |
| Elec Ops-10 | Electric Meter Shop | | Kurt Demmer | James Kelly | | | | | | 7/12 | | | | | | |
| Elec Ops-11 | Electric Lab (testing/calibration of tools, equipment and PPE) | | Kurt Demmer | James Kelly | | | | | | 7/12 | | | | | 11/14/2012 | 12/14/2012 |
| Elec Ops-12 | Infrared (IR) Testing | | Kurt Demmer | James Kelly | | | | | | 7/12 | | | | | 11/14/2012 | 12/14/2012 |
| Elec Ops-13 | Mapping & Records | | Chris Brouillard | Michael Yarbrough / Brian Miller | | | | | | 7/12 | | | | | | |
| Elec Ops-14 | Relay and Protection | | Chris Brouillard | Mark Peterson | | | | | | 7/12 | | | | | | |
| Elec Ops-15 | Codes and Standards | | Tim Deppmeyer | Girard Purdy | | | | | | 7/12 | | | | | 10/26/2012 | 11/25/2012 |
| Elec Ops-16 | Mutual Assistance | | Tim Deppmeyer | Kathy Lyford | | | | | | 7/12 | | | | | | |
| Elec Ops-17 | Business Continuity Support and Emergency Logistics | | Tim Deppmeyer | Dan Bunszell | | | | | | 8/12 | | | | | | |
| Elec Ops-18 | Electric Operations Miscellaneous | | Kurt Demmer | Kathy Lyford | | | | | | 7/12 | | | | | | |
| | Energy Solutions Delivery & Efficiency | | | | | | | | | | | | | | | |
| ESD&E-1 | Energy Efficiency Programs | | Eric Stanley | Carol White | | | | | | | | | | | | |
| ESD&E-2 | Sales/Support for Commercial, Industrial and Municipal Customers | | William Sherry | Sean Monagan | | | | | | | | | | | | |
| | D.3 Energy Control & Supply | | | | | | | | | | | | | | | |
| Energy Supply-1 | Electric Network Control | | Norm Gallagher | Mike Gallagher | | | | | | | | | | | | |
| Energy Supply-2 | Electric Load Forecasting | | Chico DaFonte | Joseph Gredder | | | | | | 9/12 | | | | | | |
| Energy Supply-3 | Energy Procurement Services | | Chico DaFonte | Margaret Janzen | | | | | | | | | | | 1/22/2013 | 3/8/2013 |
| Energy Supply-4 | Energy Procurement Consulting | | Chico DaFonte | Margaret Janzen | | | | | | | | | | | | |
| Energy Supply-5 | Distributed Generation Services | | Chris Brouillard | Kevin Kelly / Marie Jordan | | | | | | 9/12 | | | | | 3/28/2013 | 4/28/2013 |
| | Project Management | | | | | | | | | | | | | | | |
| Project Mgt-1 | Project Management Services | | Chris Brouillard | Daniel Glenning | | | | | | | | | | | 3/14/2013 | 4/14/2013 |
| Project Mgt-2 | Cost Management Access | | Linda Doering | Patrick Pensabene | | | | | | | | | | | | |
| | D.6 Health, Safety & Environment (HS&E) | | | | | | | | | | | | | | | |
| HS&E-1 | HS&E Regulatory Monitoring, Reporting, Compliance, and Training | | Gaetan Mercier / Michael Knott | Timothy Woycik / Brian Varga / Stephanie Shepard | | | | | | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-2 | Health and Safety Field Support | | Gaetan Mercier / Michael Knott | Timothy Woycik | | | | | | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-3 | Technical Training | | Gaetan Mercier / Michael Knott / Mark Smith | Brian Varga | | | | | | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-4 | Environmental Compliance | | Gaetan Mercier / Michael Knott | Peter Harley | | | | | | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-5 | Environmental Field Support | | Gaetan Mercier / Michael Knott | Peter Harley | | | | | | | | | | | 10/2/2012 | 11/1/2012 |

| | | CURRENT SERVICE REPRESENTATIVE | | | | APPROVED REPORTS BY CURRENT TSA LEAD | | | | ATTACHMENTS | | | | | | |
|--|---|--------------------------------|--------------------------------|---------------|-----------------------------------|--------------------------------------|--------------------------------|---------------------------|---------------------------|---|---|--|---|---|--|---|
| | | Liberty Utilities | | National Grid | | Approved By TSA Lead - Liberty | | Approved By TSA Lead - NG | | A | B | C | D | E | F | G |
| | | Mo/Yr Change | Liberty Utilities | Mo/Yr Change | National Grid | Mo/Yr Change | Approved By TSA Lead - Liberty | Mo/Yr Change | Approved By TSA Lead - NG | Monthly statements (Most Recent) per Settlement V.C.2.a.(i) | TSA Scope Changes (per Settlement V.C.2.a.(ii)) | Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)) | Meeting minutes (per Settlement V.C.2.a.(iv)) | Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7) | Transition Service Notice - Date (per Settlement V.C.2.a.(vi)) | Diposition of Notice - Confirmation Date (per Settlement V.C.2.a.(vii)) |
| Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement | | | | | | | | | | | | | | | | |
| Schedule A | Service | | | | | | | | | | | | | | | |
| HS&E-6 | Spill Control/Response | | Gaetan Mercier / Michael Knott | | Peter Harley | | Michael Knott | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-7 | Environmental Regulatory Support & Consultation | | Gaetan Mercier / Michael Knott | | Peter Harley | | Michael Knott | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| HS&E-8 | Licenses, Permits and Orders | | Gaetan Mercier / Michael Knott | 7/12 | Peter Harley | | Michael Knott | | Tim Woycik | | | | | | 10/2/2012 | 11/1/2012 |
| | Security | | | | | | | | | | | | | | | |
| Security-1 | Site Security Services | | Gaetan Mercier / Michael Knott | 8/12 | Anthony Itrich | | Michael Knott | 8/12 | Anthony Itrich | | | | | | | |
| Security-2 | Security Consulting | | Gaetan Mercier / Michael Knott | 8/12 | Anthony Itrich | | Michael Knott | 8/12 | Anthony Itrich | | | | | | | |
| Security-3 | NERC/NPCC- Reliability Compliance | | Gaetan Mercier / Michael Knott | | Vicki M. O'Leary | | Michael Knott | | Mike Amico | | | | | | 3/28/2013 | |
| | Supply Chain and Inventory Management | | | | | | | | | | | | | | | |
| Supply-1 | Supply Chain Management | | Rich Foley | | Jim Swalec | | Rich Foley | | Jim Swalec | | | | | | 11/30/2012 | 12/31/2012 |
| Supply-2 | Materials Management System Support | | Rich Foley | | Craig Dikeman | | Rich Foley | | Craig Dikeman | | | | | | | |
| Supply-3 | Supplier Contracts | | Rich Foley | | Jim Swalec | | Rich Foley | | Jim Swalec | | | | | | 11/30/2012 | 12/31/2012 |
| Supply-4 | Access to Seller Warehouses | | Rich Foley | | Craig Dikeman | | Rich Foley | | Craig Dikeman | | | | | | 11/30/2012 | 12/31/2012 |
| Supply-5 | Fleet Services | | Steve McCrodon | | Bill Hilbrunner | | Steve McCrodon | | Bill Hilbrunner | | | | | | | |
| | E Customer Services Support | | | | | | | | | | | | | | | |
| Customer Svc-1 | Call Center Operations | | Nicole Harris | | Nancy Cianfone | 8/12 | Bill Sherry | | Nancy Cianfone | | | | | | | |
| Customer Svc-2 | Meter Reading, Billing and Payment Processing | | Nicole Harris | | Nancy Cianfone / Christopher Gibb | 8/12 | Bill Sherry | | Nancy Cianfone | | | | | | | |
| Customer Svc-3 | Collections Process Support | | Nicole Harris | | Larry Frye | 8/12 | Bill Sherry | | Nancy Cianfone | | | | | | | |
| Customer Svc-4 | New Business Administration | | Bill Sherry | | Brian Schuster / Joe Basic | | Bill Sherry | | Brian Schuster | | | | | | | |
| Customer Svc-5 | Revenue Protection/Diversion & Investigation | | Nicole Harris | | Jeff Martin | 8/12 | Bill Sherry | | Nancy Cianfone | | | | | | | |
| Customer Svc-6 | Customer Data Migration | | David Carleton / Nicole Harris | 7/12 | Nancy Cianfone | 8/12 | Bill Sherry | | Nancy Cianfone | | | | | | | |
| Customer Svc-7 | Meter Data Services Support | | Daniel Mahoney | | Thomas Amerige / Michael Murphy | 8/12 | Bill Sherry | | Nancy Cianfone | | | | | | | |
| | F Regulatory Support | | | | | | | | | | | | | | | |
| Reg-1 | Regulatory Support - General | | ChristiAne Mason | | Michael Laflamme | | ChristiAne Mason | | Michael Laflamme | | | | | | | |
| Reg-2 | Regulatory Reporting | | Meera Reynolds | | Jeanne Lloyd | | ChristiAne Mason | | Michael Laflamme | | | | | | | |
| | G Records Management | | | | | | | | | | | | | | | |
| Records-1 | Identification of Books and Records | 7/12 | Sarah Knowlton | | Sharareh Goldsmith | 7/12 | Sarah Knowlton | | Sharareh Goldsmith | | | | | | | |
| Records-2 | Separation and Transfer of Books and Records | 7/12 | Sarah Knowlton | | Sharareh Goldsmith | 7/12 | Sarah Knowlton | | Sharareh Goldsmith | | | | | | | |
| | H IT Transition Services | | | | | | | | | | | | | | | |
| IT-1 | Business Application Services | | David Carleton | | Donald Stahlin | | David Carleton | | Madalyn Hanley | | | | | | | |
| IT-2 | Collaboration Services (E-Mail) | | David Carleton | | Paul Circolone / Andy Gould | | David Carleton | | Madalyn Hanley | | | | | | | |
| IT-3 | Data Centers | | David Carleton | | Paul Circolone / Andy Gould | | David Carleton | | Madalyn Hanley | | | | | | | |
| IT-4 | Client Services | | David Carleton | | Duane Bloomfield / Harold Pinski | | David Carleton | | Madalyn Hanley | | | | | | | |
| IT-5 | Contracts and Licenses | | David Carleton | | Robert Lorkiewicz | | David Carleton | | Madalyn Hanley | | | | | | | |
| IT-6 | Infrastructure Services | | David Carleton | | Paul Circolone / Earl Briggs | | David Carleton | | Madalyn Hanley | | | | | | | |
| IT-7 | Networkina Support | | David Carleton | | Ed Brodsky / Alex Scherer | | David Carleton | | Madalyn Hanley | | | | | | | |
| IT-8 | IS Energy Management Systems (EMS) | | David Carleton | | Bill Mays | | David Carleton | | Madalyn Hanley | | | | | | | |
| IT-9 | Security Services | | David Carleton | | Mike Andreozzi | | David Carleton | | Madalyn Hanley | | | | | | | |

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 04/12/2013
Invoice #: 800018215
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2013
N/A

| TSA Name | Prior Month Adjustment | | | Initial Billing | | | Invoice Total |
|--|------------------------|--------------|-------|--------------------|------------------|--------------------|--------------------|
| | Granite State | Energy North | Total | Granite State | Energy North | Total | |
| Payroll | - | - | - | - | - | - | - |
| Employee Benefits | - | - | - | - | - | - | - |
| Pension Administration | - | - | - | 4,782.00 | - | 4,782.00 | 4,782.00 |
| Labor Relations | - | - | - | - | - | - | - |
| Staffing Support | - | - | - | - | - | - | - |
| Human Resources | - | - | - | 4,782.00 | - | 4,782.00 | 4,782.00 |
| Financial Reporting | - | - | - | - | - | - | - |
| Accounting Consulting | - | - | - | 3,611.44 | 3,611.44 | 7,222.88 | 7,222.88 |
| Financial Training Service | - | - | - | - | - | - | - |
| Accounts Payable Processing | - | - | - | - | - | - | - |
| Accounts Payable Consulting | - | - | - | - | - | - | - |
| Cash Management | - | - | - | - | - | - | - |
| Tax Consulting | - | - | - | - | - | - | - |
| Property Tax Services | - | - | - | - | - | - | - |
| Claims Handling /Investigation | - | - | - | - | - | - | - |
| Finance | - | - | - | 3,611.44 | 3,611.44 | 7,222.88 | 7,222.88 |
| Planned Major Mtnc | - | - | - | 1,745.43 | - | 1,745.43 | 1,745.43 |
| Emergency Mtnc & Tech Svcs | - | - | - | - | - | - | - |
| Field Crew Dispatch & Scheduling | - | - | - | 30.17 | - | 30.17 | 30.17 |
| Electric Eng & Design | - | - | - | 25,438.89 | - | 25,438.89 | 25,438.89 |
| Resource & Workload Planning | - | - | - | 1,632.87 | - | 1,632.87 | 1,632.87 |
| Electric Fdr ,Sub T and Sub Asset Planning | - | - | - | (3,200.96) | - | (3,200.96) | (3,200.96) |
| Sub Mtnc Programs /Engineering | - | - | - | 54,458.53 | - | 54,458.53 | 54,458.53 |
| Vegetation Management | - | - | - | - | - | - | - |
| Customer Meter Support | - | - | - | - | - | - | - |
| Electric Meter Shop | - | - | - | 59.60 | - | 59.60 | 59.60 |
| Electric Lab | - | - | - | 1,460.28 | - | 1,460.28 | 1,460.28 |
| Infrared Testing | - | - | - | - | - | - | - |
| Mapping & Records | - | - | - | 474.95 | 3,033.28 | 3,508.23 | 3,508.23 |
| Relay & Protection | - | - | - | 1,190.03 | - | 1,190.03 | 1,190.03 |
| Codes & Standards | - | - | - | - | - | - | - |
| Mutual Assistance | - | - | - | 8,111.87 | - | 8,111.87 | 8,111.87 |
| Business Continuity & Emergency Logistics | - | - | - | - | - | - | - |
| Ops Miscellaneous | - | - | - | 60,484.77 | - | 60,484.77 | 60,484.77 |
| Network Strategy & Planned Major Mtnc | - | - | - | - | - | - | - |
| Operations Regulatory Support | - | - | - | - | - | - | - |
| Emergency Mtnc Engineering & Technical Svcs | - | - | - | - | - | - | - |
| Mandated Programs, inc Leak Surveys | - | - | - | - | - | - | - |
| LNG Compliance & Training | - | - | - | - | - | - | - |
| Gas Engineering & Design | - | - | - | - | - | - | - |
| QA/Analysis & Process Improvement | - | - | - | - | (621.08) | (621.08) | (621.08) |
| Gas Support/Workload Planning | - | - | - | - | 161.32 | 161.32 | 161.32 |
| Meter Ops/Meter Shop | - | - | - | - | 2,719.36 | 2,719.36 | 2,719.36 |
| Reliability Planning | - | - | - | - | - | - | - |
| System Integrity, Asset Replacement, & Corrosion Control | - | - | - | - | - | - | - |
| Ops Misc | - | - | - | - | (2,235.93) | (2,235.93) | (2,235.93) |
| Operations | - | - | - | 151,886.43 | 3,056.95 | 154,943.38 | 154,943.38 |
| Energy Efficiency | - | - | - | 2,116.46 | - | 2,116.46 | 2,116.46 |
| C&I Sales/Support | - | - | - | - | - | - | - |
| Energy Solutions Delivery & Efficiency | - | - | - | 2,116.46 | - | 2,116.46 | 2,116.46 |
| Network Control | - | - | - | (55,324.78) | - | (55,324.78) | (55,324.78) |
| Load Forecasting | - | - | - | - | - | - | - |
| Energy Procurement | - | - | - | 899.93 | - | 899.93 | 899.93 |
| Energy Procurement Consulting | - | - | - | - | - | - | - |
| Distributed Generation Svcs | - | - | - | 40.62 | - | 40.62 | 40.62 |
| Gas Control | - | - | - | - | 16,353.02 | 16,353.02 | 16,353.02 |
| Procurement Svcs General | - | - | - | - | - | - | - |
| Energy Transactions | - | - | - | - | (850.36) | (850.36) | (850.36) |
| Gas Load Forecasting | - | - | - | - | 1,550.93 | 1,550.93 | 1,550.93 |
| Procurement Consulting | - | - | - | - | - | - | - |
| Procurement Svcs Misc | - | - | - | - | - | - | - |
| Energy Control & Supply | - | - | - | (54,384.23) | 17,053.59 | (37,330.64) | (37,330.64) |
| Project Mgmt Svcs | - | - | - | - | - | - | - |
| Cost Mgmt | - | - | - | - | - | - | - |
| Project Management | - | - | - | - | - | - | - |
| HS&E Monitoring,Reporting Compliance & Training | - | - | - | 166.98 | - | 166.98 | 166.98 |
| Health & Safety Fld Support | - | - | - | - | - | - | - |
| Technical Training | - | - | - | - | - | - | - |
| Environmental Compliance | - | - | - | - | - | - | - |
| Environmental Field Support | - | - | - | - | - | - | - |
| SIR | - | - | - | - | 1,434.95 | 1,434.95 | 1,434.95 |
| Spill Control Response | - | - | - | - | - | - | - |
| Environmental Reg Support & Consultation | - | - | - | - | - | - | - |
| Licenses, Permits & Orders | - | - | - | - | - | - | - |
| Health, Safety & Environment | - | - | - | 166.98 | 1,434.95 | 1,601.93 | 1,601.93 |
| Site Services | - | - | - | - | 24,095.83 | 24,095.83 | 24,095.83 |
| Security Consulting | - | - | - | - | - | - | - |
| NERC/NPCC Reg Compliance | - | - | - | - | - | - | - |
| Security | - | - | - | - | 24,095.83 | 24,095.83 | 24,095.83 |
| Supply Chain Mgmt | - | - | - | - | - | - | - |
| Mat Mgmt System Support | - | - | - | - | - | - | - |
| Supplier Contracts | - | - | - | - | - | - | - |
| Warehouse Access | - | - | - | - | - | - | - |

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 04/12/2013
Invoice #: 800018215
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2013
N/A

| TSA Name | Prior Month Adjustment | | | Initial Billing | | | Invoice Total |
|--|------------------------|--------------|-------|-------------------|-------------------|-------------------|-------------------|
| | Granite State | Energy North | Total | Granite State | Energy North | Total | |
| Fleet Services | - | - | - | - | - | - | - |
| Supply Chain & Inventory | - | - | - | - | - | - | - |
| Call Center Ops | - | - | - | 13,172.24 | 61,753.75 | 74,925.99 | 74,925.99 |
| Meter Rdg, Billing & Payment Processing | - | - | - | 66,189.51 | 42,894.40 | 109,083.91 | 109,083.91 |
| Collections Support | - | - | - | 11,631.17 | - | 11,631.17 | 11,631.17 |
| New Business Admin | - | - | - | 12,003.64 | 82.48 | 12,086.12 | 12,086.12 |
| Revenue Protection | - | - | - | - | - | - | - |
| Customer Data Migration | - | - | - | - | - | - | - |
| Meter Data Services - Support | - | - | - | (1,506.39) | - | (1,506.39) | (1,506.39) |
| Customer Service | - | - | - | 101,490.17 | 104,730.63 | 206,220.80 | 206,220.80 |
| General | - | - | - | 8,703.43 | 7,540.13 | 16,243.56 | 16,243.56 |
| Regulatory Reporting | - | - | - | - | (1,961.18) | (1,961.18) | (1,961.18) |
| Regulatory Support | - | - | - | 8,703.43 | 5,578.95 | 14,282.38 | 14,282.38 |
| Identification of Books & Records | - | - | - | - | - | - | - |
| Seperation & Transfer of Books & Records | - | - | - | - | - | - | - |
| Records Management | - | - | - | - | - | - | - |
| Business Applications | - | - | - | 38,416.94 | 43,316.41 | 81,733.35 | 81,733.35 |
| Collaboration Services | - | - | - | - | - | - | - |
| Data Centers | - | - | - | - | - | - | - |
| Client services | - | - | - | - | - | - | - |
| Contracts & Licenses | - | - | - | 3,118.33 | 5,791.18 | 8,909.51 | 8,909.51 |
| Infrastructure Services | - | - | - | 93,343.09 | 20,219.40 | 113,562.49 | 113,562.49 |
| Networking Support | - | - | - | - | - | - | - |
| EMS/SCADA | - | - | - | 1,131.14 | - | 1,131.14 | 1,131.14 |
| Security Services | - | - | - | - | - | - | - |
| IT | - | - | - | 136,009.50 | 69,326.99 | 205,336.49 | 205,336.49 |
| TOTAL | - | - | - | 354,382.18 | 228,889.33 | 583,271.51 | 583,271.51 |

Please remit payments to the following:

U.S. Mail

National Grid USA
Misc Accounts Receivable
300 Erie Boulevard West
Syracuse, NY 13202

Wire

National Grid USA
Bank: Bank of America
ABA: 026009593
Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

D.3 - Energy Solutions Delivery and Efficiency TSA Status Update – April 2013

Attending: Carol White
Ramesh Konatham
Francis Mangano
Nathan Berndt
Vijayakumar Periyasamy
Lisa Petherbridge
Bob Reals
S. Balakrishnan
S. Rajaram
Eric Stanley

Regrets: None

Date: April 23, 2013

1.0 Review Checklist – No changes

2.0 Transition Update

1. Support for energy efficiency efforts is primarily focused on systems issues. National Grid is providing assistance to Liberty as Liberty develops its own program tracking and reporting systems.
2. Discussed extraction of all Liberty Utilities historical energy efficiency program data from National Grid's InDemand system for integration into Liberty's eTrack system, including topics of data format and prioritization of data components for transfer.
3. Action Items:
 - NGrid to propose a project plan and timeline to Liberty for completing this process.
 - NGrid to propose how data will be provided to Liberty. Liberty's preference is for data to be provided via an FTP site and loaded on a hard disk.
 - If applicable, NGrid to propose a data prioritization schedule that fits how the data is currently stored.

3.0 Issues – None

D.3 - Energy Supply TSA Status Update – April 2013

Attending: Michael Gallagher, Joseph Cutler, Mikeljon Freitas National Grid
Norm Gallagher, Kurt Demmer, Kathy Kelley Liberty Utilities

Regrets: n/a

Date: May 6, 2013

1.0 Review Checklist – no changes

2.0 Transition Update

Liberty asked if National Grid would be interested in continuing the substation switching after the end of the TSA. During the meeting we discussed detailed questions about doing this work but made it clear that we could not give an answer without further NGrid discussion.

On 5/10/13 we responded to Norm Gallagher that NGrid was not interested in continuing with substation switching beyond the end of the TSA.

No transition services have terminated yet.

3.0 Issues – None

D.6 - Supply Chain TSA Status Update – April 2013

Attending: Craig Dikeman, National Grid
Richard Foley, Liberty Utilities

Regrets: n/a

Date: May 20, 2013

1.0 Review Checklist – no changes

2.0 Transition Update

The following TSA's remain open:

1. Granite State Electric TSA #2 – Materials Management System Support
2. Energy North TSA #2 – Materials Management System Support

Rich would like to keep these 2 TSA's open through the early summer months to cover any need for materials from National Grid warehouses as he becomes more familiar with the needs of Liberty, specifically on the electric side of the business. Rich feels that we can target the July timeframe as a realistic goal to close these 2 remaining TSA's between National Grid and Liberty.

The following TSA's have been closed:

1. Granite State Electric TSA #1 – Supply Chain Management
2. Granite State Electric TSA #3 - Supplier Contracts
3. Granite State Electric TSA #4- Access to Seller's Warehouse
4. Energy North TSA #1 – Supply Chain Management
5. Energy North TSA #3 - Supplier Contracts
6. Energy North TSA #4- Access to Seller's Warehouse

I will continue to meet regularly with Rich and work towards successful closure of the remaining open TSA's.

3.0 Issues - None

F - Regulatory TSA Status Update – April 2013

Attending: ChristiAne Mason
Sarah Knowlton
Teresa Burns
Ann Leary
Jeanne Lloyd
Michael Laflamme
William Richer

Regrets: None

Date: April 29, 2013

1.0 TSA Scope changes or Requests for Scope Changes

- None

2.0 Transition Update

- Energy North

- Transition continues to progress

- Marc Savoie operating more independently and producing and supporting gas filings

- List of dates for filings' cut-over established. October 31st Gas TSA sign-off targeted

- Granite State

- VMP/REP will be prepared and supported by Liberty, review by NGrid

3.0 Issues

- Discussion of resource issues Liberty still searching for manager and PT back fill for Meera Reynolds. Currently using J. Bonner to back fill as needed.

4.0 Termination of Services – Number complete

- None complete

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report